

PRIVACY POLICY

Controller: DocReveal s.r.o., ID No. (IČO): 29871972, with its registered office at Příčná 1892/4, Nové Město, 110 00 Prague 1, Czech Republic, registered in the Commercial Register maintained by the Municipal Court in Prague under file No. C 453198 ("**DocReveal**", "**we**", "**us**" or "**our**").

Contact details of the controller: e-mail: info@docreveal.org; telephone: +420 605 919 219; correspondence address: Příčná 1892/4, Nové Město, 110 00 Prague 1, Czech Republic; or the **Support Center** within the web application. Languages of communication: Czech and English.

We have not appointed a data protection officer, as we are not required to do so under Article 37 GDPR. All matters concerning the processing of personal data are handled at the contact details above.

DocReveal operates the DocReveal platform – a cloud-based service for the AI-powered processing of documents and other unstructured data, including the extraction of data from documents, semantic search with cited answers, assistants, workflows, analytics and speech-to-text transcription. The platform is presented at <https://docreveal.ai> (the "**Website**") and provided through the web application at <https://app.docreveal.ai> (together with all related services, the "**Services**").

We process personal data in accordance with Regulation (EU) 2016/679 (the "**GDPR**"), Act No. 110/2019 Coll., on personal data processing, and – as regards cookies and similar technologies – Section 89 of Act No. 127/2005 Coll., on electronic communications, as amended.

A. TWO DIFFERENT ROLES – PLEASE READ THIS FIRST

It is important to distinguish between two fundamentally different situations in which personal data are processed in connection with the Services.

(a) DocReveal as controller. Where we decide why and how personal data are processed – typically in relation to your account, billing, our communication with you, the security and improvement of the Services, our website and cookies – we act as a **controller**. **This Privacy Policy applies to that processing.**

(b) DocReveal as processor. Where you (or the organization you work for) upload documents, files, recordings, prompts or other content into the Services (**User Data**), and that content contains personal data, **you or your organization are the controller** and we process those personal data solely as a **processor**, on your documented instructions. That processing is **not** governed by this Privacy Policy but by our **Data Processing Agreement (DPA)** available at <https://docreveal.ai/assets/documents/legal/docreveal-dpa-en.pdf>, which forms part of the Agreement.

In practice this means: we do not decide what documents you upload, we do not systematically review or monitor their content, and we do not use their content for our own purposes. We do, however, assess content that is reported to us and may carry out voluntary own-initiative investigations, as described in Section C.5 below. If you are an employee, client or business partner of an organization that uses DocReveal

and you wish to exercise your rights in relation to personal data contained in documents uploaded by that organization, please **contact that organization directly** – it is the controller and we will refer you to it.

Please do not upload personal data you are not entitled to upload. The Services are a general-purpose document-processing tool and we have no control over, and no advance knowledge of, the content of the documents processed. Section B below sets out important limitations regarding special categories of personal data.

B. CATEGORIES OF PERSONAL DATA WE PROCESS AS CONTROLLER

Depending on how you use the Website and the Services, we process the following categories of personal data about you.

Data processed in relation to all users and visitors

- **Identification data** – first and last name, or the name of the organization you act for together with your position or role.
- **Contact data** – e-mail address and, where you provide it, telephone number.
- **Account and access data** – account identifier, the e-mail address used for registration, your password (stored only in a hashed form), the record of the confirmation of your registration by e-mail, authentication tokens, account settings and preferences, information about Authorized Users assigned to your account etc.
- **Order, subscription and payment data** – the Subscription plan or plans selected, the monthly Subscription period, order identifier, date and time of the order, price, currency, payment method type, purchases of higher or additional Subscriptions, cancellations, refunds, chargebacks and consumer withdrawals. **We do not store full payment card numbers**; these are processed exclusively by Stripe.
- **Billing data** – billing address, company name, company registration number and VAT number.
- **Usage data** – the number of documents processed, the number of reveal calls, speech-to-text minutes, storage capacity used, size of uploaded files, number of Authorized Users, features used, and the extent to which the limits of your Subscription plan have been reached. These data are used, among other things, for billing and for the fair-use rules under the Terms.
- **Communication data** – the content and metadata of our communication with you.
- **Technical device and connection data** – IP address, device type, browser type and version, operating system, language settings, screen parameters, referring URL and general location derived from the IP address (typically at the level of city or country).

- **Operational, security and diagnostic logs** – application and infrastructure logs, error messages, diagnostic and performance data (e.g. API response times), security events, audit trail records of actions performed in the Services, and records used for detecting and preventing abuse.
- **Cookie and similar-technology data** – see Part II of this document.
- **Analytical and statistical data** – aggregated and pseudonymized data about the use of the Website and the Services, analytical identifiers and derived metrics.
- **Resultant Data** – data which we collect, generate or derive in connection with operating the Services, in particular technical logs, usage statistics and performance metrics, as defined in the Terms. Resultant Data do not include User Data. Where Resultant Data exceptionally contain personal data, we process them as a controller for the purposes set out in Sections C.3 and C.7 below.

The provision of personal data is not required by law. However, the provision of identification, contact, account, order and billing data is a **contractual requirement** and is necessary for the conclusion and performance of the Agreement; without it we are unable to provide you with the Services. The provision of data for the purposes of commercial communications and non-essential cookies is entirely voluntary and is based on your consent, which you may withdraw at any time.

Data processed after your account is deleted

Where you delete your account, we retain a **hashed form of the e-mail address** used for registration, together with basic technical identifiers, in order to prevent circumvention of the limits of the free plan of the Services. The hash does not allow us to reconstruct your e-mail address; it only allows us to detect that an account with the same e-mail address has already existed. The legal basis for this processing is our legitimate interest in preventing abuse of the Services (Art. 6(1)(f) GDPR) and we retain these data for **12 months** from the deletion of the account (see also Section C.3).

Special categories of personal data

The Services are not designed or intended for the processing of special categories of personal data within the meaning of Article 9 GDPR (in particular data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, genetic and biometric data, data concerning health or data concerning a natural person's sex life or sexual orientation) or of personal data relating to criminal convictions and offences within the meaning of Article 10 GDPR.

We do not review the content of the documents you upload in advance, and we are under no obligation to do so. If you nevertheless upload documents containing such data, **you do so at your own risk and on your own responsibility**, and you are responsible for ensuring that a valid legal basis exists under Article 9(2) or Article 10 GDPR and for carrying out any data protection impact assessment. We accept no responsibility for the presence of such data in User Data. Further details are set out in the DPA.

C. PURPOSES OF PROCESSING, LEGAL BASES AND RETENTION PERIODS

Below we describe each purpose for which we process personal data as a controller, the categories of data concerned, the legal basis and the retention period. Where several legal bases are stated, they apply in the alternative, depending on the specific situation.

C.1 Provision of the Services and performance of the Agreement

We process personal data in order to conclude and perform the Agreement with you – in particular to create and administer your account, provide you with access to the Services and their AI Features, provide operational and service communications and to enable you to export your data.

Data: Identification data, Contact data, Account and access data, Order, subscription and payment data, Billing data, Usage data, Technical device and connection data.

Legal basis: performance of a contract and taking steps at your request prior to entering into a contract (Art. 6(1)(b) GDPR). Where the Services are ordered on behalf of an organization and you are its contact person or Authorized User, the legal basis is our **legitimate interest** (Art. 6(1)(f) GDPR) in performing the contract concluded with that organization and in communicating with the persons designated by it.

Retention: for the duration of the Agreement (the period during which the account exists) and thereafter for the period necessary for the establishment, exercise or defense of legal claims – as a rule **3 years** from the termination of the Agreement, and up to **10 years** where a longer objective limitation period applies.

C.2 Payment processing and invoicing

We process personal data in order to process payments for the Services, issue invoices and other tax documents, administer recurring payments, handle chargebacks and refunds, and to recover overdue amounts.

Payment is made in the Stripe checkout to which you are redirected from the web application. **Invoices and payment receipts are made available to you for download from the Stripe customer portal** linked to the e-mail address associated with your account, together with an overview of your current and past Subscriptions (Section 3.6 of the Terms). Subscriptions are offered exclusively on a monthly basis.

Data: Identification data, Contact data, Order, subscription and payment data, Billing data.

Legal basis: performance of a contract (Art. 6(1)(b) GDPR); compliance with legal obligations in the area of accounting and taxation (Art. 6(1)(c) GDPR); and our legitimate interest in recovering our receivables (Art. 6(1)(f) GDPR).

Retention: for the duration of the contractual relationship and thereafter for the periods prescribed by accounting and tax legislation, as a rule **up to 10 years** from the end of the accounting period or the tax period concerned.

C.3 Security of the Services, prevention and detection of abuse

We process personal data to ensure the availability, integrity, stability and security of the Website and the Services, to maintain an audit trail, to detect, investigate and prevent unauthorized access, attacks, fraud, misuse of accounts, circumvention of the limits of the free version and of Subscription plans, excessive automated requests, and other conduct contrary to the Terms or to law, and to enforce restrictions on the use of the Services.

Data: Technical device and connection data, Operational, security and diagnostic logs, Account and access data, Usage data, and, following the deletion of an account, the hashed form of the e-mail address used for registration.

Legal basis: our legitimate interest (Art. 6(1)(f) GDPR) in the secure and reliable operation of the Services and in the protection of our rights, our systems and our users; and compliance with legal obligations (Art. 6(1)(c) GDPR) where applicable.

Retention: security and operational logs as a rule for **12 months**; audit trail records for the duration of the Agreement and for **3 years** thereafter; the hashed form of the e-mail address for **12 months** from the deletion of the account. Where a specific security incident is investigated, the relevant records are retained for the period necessary for the investigation and for the establishment, exercise or defense of legal claims.

C.4 Support, complaints and claims from defective performance

We process personal data in order to provide support, answer your questions, resolve technical issues, and handle complaints, claims from defective performance and requests for withdrawal from the Agreement, including keeping the records required by consumer-protection law. Support is provided through the **Support Center** within the web application, where you may report errors, ask questions and submit suggestions, and via e-mail at info@docreveal.org.

Data: Identification data, Contact data, Communication data, Account and access data, Order, subscription and payment data, and, to the extent necessary, Operational, security and diagnostic logs.

Legal basis: performance of a contract (Art. 6(1)(b) GDPR); compliance with legal obligations under consumer-protection law (Art. 6(1)(c) GDPR); and our legitimate interest in handling enquiries and in the establishment, exercise or defense of legal claims (Art. 6(1)(f) GDPR).

Retention: for the time necessary to handle the matter and thereafter for **3 years**, and where the matter concerns a consumer complaint or a claim from defective performance, for **4 years** from its resolution.

C.5 Handling of notices under the Digital Services Act

We process personal data in order to receive, assess and decide on notices of allegedly illegal content submitted through the Support Center within the web application or by e-mail under Section 9 of the Terms and Regulation (EU) 2022/2065 (the Digital Services Act), to inform notifiers and affected users of our decisions, to provide statements of reasons, and to keep the related records.

Data: Identification data and Contact data of the notifier, Communication data, Account and access data of the affected user, information identifying the reported content, and the record of the decision and its reasons.

Legal basis: compliance with legal obligations under the Digital Services Act (Art. 6(1)(c) GDPR) and our legitimate interest in the protection of our rights and of the rights of third parties (Art. 6(1)(f) GDPR).

Retention: **at least 6 months** from the date of the decision in accordance with the Terms, and thereafter for the period necessary for the establishment, exercise or defense of legal claims, as a rule **3 years**.

C.6 Improvement, development and analytics of the Services

We process personal data in order to understand how the Website and the Services are used, to measure the performance and quality of individual features, to identify errors and bottlenecks, to develop new features and to improve the accuracy and reliability of the Services. For the Website, we also compile aggregate traffic statistics – for example the number of page views and visitors, countries, referring websites and types of devices – from the access logs of the Amazon CloudFront content delivery network, without cookies and without reading any information from your device.

Data: Usage data, Analytical and statistical data, Technical device and connection data, Operational, security and diagnostic logs, Cookie data (where analytics are carried out through cookies or similar technologies), and feedback you voluntarily provide.

Legal basis: our legitimate interest (Art. 6(1)(f) GDPR) in developing and optimising the Services. Where analytics are carried out through cookies or similar technologies that are not strictly necessary, the storage of and access to information on your device is based on **your consent** given through the cookie banner.

Retention: event-level analytical data in Google Analytics are retained for 2 months; the identifiers stored in the corresponding cookies expire in accordance with the periods set out in Section E of Part II, and processing based on cookies ceases upon the withdrawal of your consent. Access logs of the Website are retained for 12 months. Aggregated data that no longer permit the identification of a natural person may be retained without limitation.

We do not use the content of your documents or other User Data to train our own or third-party general-purpose AI models.

C.7 Commercial communications and marketing

We may use your contact details to send you information about our services, product updates and other commercial communications.

Data: Identification data and Contact data.

Legal basis: where you are our customer, our legitimate interest in direct marketing of our own similar services (Art. 6(1)(f) GDPR in conjunction with Section 7(3) of Act No. 480/2004 Coll.); in all other cases **your consent** (Art. 6(1)(a) GDPR). **You may object or withdraw your consent at any time**, in particular by using the unsubscribe link in every e-mail.

Retention: until you object or withdraw your consent, and in any event no longer than **3 years** from your last interaction with us.

C.8 Enquiries submitted through the Website

Where you contact us by e-mail (for example through the contact links on the Website or the inquiry form of the price calculator, which prepares the e-mail for you), including a request for a demo, we process the data you provide in order to respond to your enquiry and, where relevant, to prepare an offer and negotiate a contract.

Data: Identification data, Contact data, Communication data and information about the service you are interested in.

Legal basis: our legitimate interest in responding to enquiries and in the mutual communication (Art. 6(1)(f) GDPR), and taking steps at your request prior to entering into a contract (Art. 6(1)(b) GDPR).

Retention: for the time necessary to handle the enquiry and thereafter for **1 year**.

C.9 Internal records, statistics and protection of our rights

Irrespective of which of our Services you use, we may process your personal data for the purposes of internal records, statistical reporting, evidence of our compliance with legal obligations (accountability under Art. 5(2) GDPR), and the establishment, exercise or defence of our legal claims, including defence against claims brought against us.

Data: any of the categories set out in Section B, always only to the extent necessary.

Legal basis: our legitimate interest (Art. 6(1)(f) GDPR) and compliance with legal obligations (Art. 6(1)(c) GDPR).

Retention: for the duration of the applicable limitation periods, as a rule **3 years** from the moment the subjective limitation period starts to run and no longer than **10 years** from the relevant event, or until the final conclusion of any proceedings.

C.10 Compliance with legal obligations

We process personal data where required in order to comply with legal obligations, in particular under accounting, tax, consumer-protection, anti-money-laundering, sanctions and export-control legislation, and in order to respond to lawful requests of public authorities and courts.

Legal basis: compliance with legal obligations (Art. 6(1)(c) GDPR). *Retention:* for the period prescribed by the relevant legislation, as a rule **up to 10 years**.

D. ARTIFICIAL INTELLIGENCE AND AUTOMATED PROCESSING

Substantial parts of the Services rely on AI Features. The following applies to them.

- **Where AI processing takes place.** Where the Services are provided in the European Union, User Data submitted to the AI Features are processed in **data centers located in the European Union** on the infrastructure of Amazon Web Services, unless expressly stated otherwise in the Documentation (Section 8.5 of the Terms).
- **Which models are used.** We use third-party AI models made available to us through the Amazon Web Services infrastructure (including, in particular, models of Anthropic and other providers made available through Amazon Bedrock). These models are operated within that infrastructure and, under the contractual terms of that infrastructure provider, the model providers do not receive User Data and do not use them for training. We select our AI providers with care, but we do not control how the models operate internally (Section 8.5 of the Terms).
- **No training on your data.** We do not use User Data or Outputs to train our own or third-party general-purpose AI models.
- **Accuracy of Outputs.** Outputs generated by the AI Features may be incomplete, inaccurate or misleading. They must be reviewed by a person before being used for accounting, legal, tax, HR or other important decisions. See Section 8.4 of the Terms.
- **No automated individual decision-making by us.** We do **not** carry out automated individual decision-making, including profiling, that produces legal effects concerning you or similarly significantly affects you within the meaning of Article 22 GDPR. Where **you** use the Services to support your own decision-making about natural persons, you are responsible for ensuring meaningful human oversight and compliance with Article 22 GDPR; see Section 8.4 of the Terms and the DPA.
- **Conversation history.** Your conversations with the AI Features are kept in your workspace for the retention period set in the application (by default 365 days from the last activity; the period may be set between 30 and 3,650 days, and pinned conversations are kept until deleted). You can delete a conversation at any time, and conversations are deleted together with your workspace. Their content is User Data, which we process as a processor under the DPA. In addition, we log the queries submitted, for audit and security purposes (Section 8.3 of the Terms).

- **Transparency.** Where you interact with an AI Feature, you are informed of that fact within the application.

E. RECIPIENTS OF PERSONAL DATA

We do not sell personal data. We disclose personal data only to the recipients listed below, and only to the extent necessary for the purposes described in this Privacy Policy. Recipients acting as our processors process personal data solely on our documented instructions and are bound by a data processing agreement meeting the requirements of Article 28 GDPR.

- Amazon Web Services EMEA SARL (Luxembourg) – cloud infrastructure and storage, operation of the AI models used by the AI Features (Amazon Bedrock), delivery of transactional e-mails (Amazon SES), speech-to-text transcription (Amazon Transcribe), translation (Amazon Translate), application monitoring and logs (Amazon CloudWatch), and delivery of the Website and its access logs (Amazon CloudFront); EU regions, primarily Stockholm (Sweden), with the Website served from the CloudFront location nearest to the visitor.
- Stripe Payments Europe, Ltd. / Stripe, Inc. – processing of payments, administration of Subscriptions, invoicing.
- Google Ireland Limited (Google Analytics 4, Google Tag Manager) – measurement of Website traffic and usage statistics.
- Google Ireland Limited (Google Workspace) – our e-mail communication, including messages sent to info@docreveal.org.
- GitHub, Inc. (USA) – internal tracking of support requests submitted through the Support Center; GitHub receives only the text of the request and pseudonymous account identifiers, while e-mail addresses and attachments remain on the AWS infrastructure in the EU.
- Legal, tax and accounting advisers.
- Public authorities and courts, to the extent required by law or by a lawful request.

Our default position is that personal data are processed **within the European Union**. Where a recipient listed in Section E processes personal data outside the European Economic Area, we ensure that the transfer takes place only where one of the safeguards under Chapter V GDPR applies, in particular an adequacy decision of the European Commission (Art. 45 GDPR), including, where applicable, the EU–U.S. Data Privacy Framework; or standard contractual clauses adopted by the European Commission (Art. 46(2)(c) GDPR), supplemented – where the assessment of the circumstances of the transfer so requires – by additional technical and organizational measures.

F. YOUR RIGHTS AND HOW TO EXERCISE THEM

In relation to the personal data we process about you as a controller, you have the rights set out below. To exercise any of them, or if you have any question or complaint, please contact us at [**info@docreveal.org**](mailto:info@docreveal.org). We will respond **without undue delay and in any event within one month** of receipt of your request; that period may be extended by a further two months where necessary, taking into account the complexity and number of requests, of which we will inform you.

We may ask you for additional information reasonably necessary to verify your identity. Requests are handled free of charge; where a request is manifestly unfounded or excessive, in particular because of its repetitive character, we may charge a reasonable fee or refuse to act on it.

F.1 Right of access

You have the right to obtain confirmation as to whether or not we process personal data concerning you and, where we do, to obtain access to those data and to the information set out in Article 15 GDPR (purposes, categories of data, recipients, retention periods, your rights, the source of the data and the existence of automated decision-making). We will provide the first copy free of charge; for further copies we may charge a reasonable fee. The scope of the data provided may be limited so as not to adversely affect the rights and freedoms of others, including our trade secrets and the rights of third parties.

F.2 Right to rectification

You have the right to have inaccurate personal data concerning you rectified without undue delay and, taking into account the purposes of the processing, to have incomplete personal data completed. Most data relating to your account can be corrected directly in your account settings.

F.3 Right to erasure

You have the right to obtain the erasure of your personal data where the data are no longer necessary for the purposes for which they were collected, where you withdraw your consent and there is no other legal basis, where you successfully object to processing based on our legitimate interest, or where the data have been processed unlawfully. This right does not apply where the processing is necessary for compliance with a legal obligation to which we are subject, or for the establishment, exercise or defense of legal claims.

F.4 Right to restriction of processing

You have the right to obtain the restriction of processing where you contest the accuracy of the data (for a period enabling us to verify their accuracy), where the processing is unlawful and you request restriction instead of erasure, where we no longer need the data but you require them for the establishment, exercise or defense of legal claims, or where you have objected to processing pending verification of whether our legitimate grounds override yours.

F.5 Right to data portability

Where processing is based on your consent or on a contract and is carried out by automated means, you have the right to receive the personal data you have provided to us in a structured, commonly used and machine-readable format and to transmit them to another controller, or to have them transmitted directly where technically feasible. Your rights concerning the export of data and the switching of provider under the Data Act are set out separately in Section 10 of the Terms.

F.6 Right to object

You have the right to object at any time, on grounds relating to your particular situation, to processing based on our legitimate interest. We will cease such processing unless we demonstrate compelling legitimate grounds which override your interests, rights and freedoms, or unless the processing is necessary for the establishment, exercise or defense of legal claims. **Where you object to processing for direct-marketing purposes, we will cease that processing in all cases and without exception.**

F.7 Right to withdraw consent

Where processing is based on your consent, you have the right to withdraw it at any time. The withdrawal of consent does not affect the lawfulness of processing carried out before its withdrawal.

F.8 Right to lodge a complaint

You have the right to lodge a complaint with a supervisory authority, in particular in the Member State of your habitual residence, place of work or place of the alleged infringement. The supervisory authority for the Czech Republic is the **Office for Personal Data Protection** (Úřad pro ochranu osobních údajů), Pplk. Sochora 27, 170 00 Prague 7, Czech Republic, www.uoou.gov.cz. We would, however, appreciate the opportunity to address your concerns first.

G. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time, in particular in response to changes in the Services, in the recipients we use or in applicable law. The current version is always available on the Website, together with its effective date. Where a change is material, we will notify you by e-mail or through the Services in advance. Please review this document periodically.

Effective from: 26 September 2026

PART II – COOKIE POLICY

A. WHAT COOKIES ARE AND WHY WE USE THEM

Your privacy matters to us, and so does your choice as to which cookies you allow. The purpose of this Cookie Policy is to explain which cookies and similar technologies we use, what they do, and how you can manage them.

The terms “**we**”, “**us**” and “**our**” refer to DocReveal s.r.o., ID No. (IČO): 29871972, with its registered office at Příčná 1892/4, Nové Město, 110 00 Prague 1, Czech Republic. The terms “**you**” and “**your**” refer to you as a visitor to the Website and a user of the Services.

Each time you visit the Website or use the Services, small files containing information about your visit may be stored on your device and read on subsequent visits. In addition to cookies in the strict sense, we also use other similar technologies which read information from your device or browser or store information on it – in particular **browser local storage** and **pixels**. For simplicity, we refer to all of these as “**cookies**” in this Cookie Policy.

We use both cookies that are deleted when you close your browser (**session** cookies) and cookies that remain on your device for a defined period (**persistent** cookies), as a rule for no longer than **two years**.

All personal data collected through cookies are processed in accordance with Part I of this document.

B. LEGAL BASIS AND YOUR CONSENT

Cookies that are **strictly necessary** for the transmission of a communication or for the provision of a service you have expressly requested are stored on the basis of Section 89(3) of Act No. 127/2005 Coll., on electronic communications, without your consent. Any personal data obtained through them are processed on the basis of our legitimate interest in the proper and secure operation of the Website and the Services.

All other cookies are stored only with your consent. Consent is obtained through the cookie banner displayed on your first visit to the Website. Until you give your consent, no non-essential cookies are stored and the Google Analytics tag is not loaded; we also use Google Consent Mode v2, under which analytics and advertising storage are denied by default. The embedded Google map in the contact section is displayed only after you click to show it. Your choice is valid for 6 months, after which we ask you again.

You can change or withdraw your consent at any time by clicking “Cookie settings” in the footer of the Website. You may also block or delete cookies through your browser settings; instructions are available in the help pages of your browser. Please note that blocking essential cookies may prevent parts of the Website or the Services from functioning correctly.

C. CATEGORIES OF COOKIES WE USE

C.1 Essential cookies

These cookies are necessary for the Website and the Services to work and cannot be switched off. We use them in order to maintain your session and preferences as you move through the Website and the application (for example while you are placing an order or signing in), to protect you and our systems against attacks, and to record and verify whether you have given consent to non-essential cookies.

C.2 Functional cookies

These cookies allow us to remember the choices you make (such as your language preference) and to provide enhanced, more personalized features. Where such a preference is not necessary for a service you have expressly requested, we store it only with your consent.

C.3 Analytical cookies

These cookies allow us to count visits and traffic sources, to see which pages and features are the most and least used, and to understand how visitors move around the Website and the application, so that we can improve them. All information collected through them is aggregated. We store them only with your consent. Aggregate statistics that we compile from the access logs of the Website without cookies are described in Section C.6 of Part I.

C.4 Marketing cookies and audience measurement

These cookies may be used to measure the effectiveness of our campaigns and to attribute a visit to the source from which you reached us. We store them only with your consent. **We do not currently use cookies for behavioral advertising or for building advertising profiles.**

D. THIRD-PARTY COOKIES

In addition to our own cookies, we use cookies set by third parties. Those providers may collect or receive information from cookies and use it in accordance with their own privacy policies. We currently use the following third parties:

- **Google Ireland Limited** – Google Analytics 4 and Google Tag Manager (analytical cookies); privacy policy: policies.google.com/privacy.
- **Stripe Payments Europe, Ltd.** – cookies necessary for the secure processing of payments and for fraud prevention, set in the payment and billing portal; privacy policy: stripe.com/privacy.
- **Google Ireland Limited / Google LLC** – embedded Google Maps in the contact section of the Website; the map is loaded only after you click to display it, and when it is loaded, Google sets its own cookies on the [google.com](https://www.google.com) domain (see Section E); privacy policy: policies.google.com/privacy.

E. SPECIFIC COOKIES USED

The following cookies and similar technologies are deployed on the Website and in the Services. Please note that this list may change as the Website and the Services develop; the current version is always available in this document.

Name	Provider / domain	Type of storage	Category	Purpose	Retention
docreveal_consent_v1	DocReveal (docreveal.ai)	localStorage	Essential	Stores a record of your cookie preferences and of the consent you have given or refused (evidence of consent).	6 months; after that we ask for your choice again
docreveal_lang	DocReveal (docreveal.ai)	localStorage	Essential / functional	Stores the language version of the Website you have selected, so that it is displayed correctly on your next visit.	Until deleted
docreveal_first_touch_v1	DocReveal (docreveal.ai)	localStorage	Analytical / marketing	Stores information about the source, medium and campaign through which you first reached the Website (first-touch attribution), so that we can evaluate the effectiveness of our channels.	Stored only after your consent; deleted when you refuse or withdraw consent, and in any case after 6 months
_ga	Google (docreveal.ai)	Cookie	Analytical	Assigns a pseudonymous identifier to the device and is used to distinguish visitors and count visits (Google Analytics 4).	2 years
_ga_974KJRXS DR	Google (docreveal.ai)	Cookie	Analytical	Maintains the state of the measurement session in Google	2 years

Name	Provider / domain	Type of storage	Category	Purpose	Retention
				Analytics 4; complements the _ga cookie.	
NID, SOCS, AEC and other cookies of the google.com domain	Google (www.google.com) – third-party	Cookie	Third-party – functional / marketing (consent required)	Set by Google when the embedded Google Maps in the contact section of the Website is loaded (only after you click to display the map). They store your Google preferences and are used by Google for security and for its own purposes; where you are signed in to a Google account, Google may also read its account cookies.	From the session up to 13 months, as determined by Google
__stripe_mid	Stripe (checkout.stripe.com / stripe.com)	Cookie	Essential	Fraud prevention in the payment process – identifies the device used to make a payment. These cookies are set only in the Stripe checkout and customer portal, not on the Website.	1 year
__stripe_sid	Stripe (checkout.stripe.com / stripe.com)	Cookie	Essential	Fraud prevention in the payment process – identifies the payment session. These cookies are set only in the Stripe checkout and customer portal, not on the Website.	30 minutes

Name	Provider / domain	Type of storage	Category	Purpose	Retention
dr_session	DocReveal (app.docreveal.ai)	Cookie	Essential	Maintains the signed-in user session in the web application; contains only a random session identifier.	1 hour after your last activity (renewed while you are active)
dr_csrf	DocReveal (app.docreveal.ai)	Cookie	Essential	Protection against cross-site request forgery – verifies the legitimacy of requests sent from the browser.	2 hours
dr_auth_state, dr_oauth	DocReveal (app.docreveal.ai)	Cookie	Essential	Protect the sign-in process against forgery by storing the state of the sign-in flow.	5–10 minutes
docreveal.* (e.g. docreveal.language, docreveal.theme)	DocReveal (app.docreveal.ai)	localStorage / sessionStorage	Essential / functional	Stores your settings in the web application (such as language, colour theme and table layout) and the state of the page within the browser tab.	localStorage until deleted; sessionStorage until the browser tab is closed

F. EFFECT AND CHANGES

This Cookie Policy is effective from 26 September 2026. We may amend it from time to time; please review it periodically. The current version is always available on the Website.